

Flowfaze Terms of Service

Welcome to Flowfaze. These Terms of Service outline how we work with you to deliver Flowplans and Portals. By engaging with Flowfaze, you agree to these terms.

Our Service

- Flowfaze provides visual experience mapping services (“Flowplans”) and interactive viewing platforms (“Portals”).
- All work follows the proprietary **F.L.O.W framework**: Frame, Layout, Orchestrate, Wrap.
- The Portal is used for client previews, approvals, and delivery of final files.

Payment

- A non-refundable base fee of **£895** is payable before work begins.
- Project fees and any add-ons must be paid in full before final files are released (watermarks removed).
- Subscription clients are billed monthly in advance.

Approvals

- All previews are watermarked unless payment has been completed in full.
- Approval is considered final; post-approval changes will incur additional charges.

Intellectual Property

- The **F.L.O.W framework, Flowplan templates, scripting methods, and all associated processes remain the sole intellectual property of Flowfaze Ltd.**

- Upon full payment, you receive a **non-exclusive, non-transferable license** to use the final Flowplan(s) solely for the agreed project scope.
- You may not:
 - Resell, replicate, or reverse-engineer any Flowfaze process, asset, or Portal setup.
 - Train AI or any other system using Flowfaze work without written permission.
 - Use Flowfaze materials to create competing services.
- Any breach of these terms may result in immediate termination of access and legal action.

Hosting & Portal Access

- Previews are hosted on Flowfaze servers for a minimum of 30 days from delivery.
- Extended hosting or archive retrieval may be subject to additional fees.

Cancellation

- If you cancel before the **Layout** phase begins, only the base fee is payable.
- If work has started on **Layout** or beyond, the full agreed fee remains due.